

OVERSIGHT & SAFETY DIVISION

The Oversight & Safety Division oversees the nation's largest pipeline infrastructure of more than 400,000 miles in Texas. The Pipeline Safety Department works to ensure operators of intrastate pipelines (pipelines that begin and end in Texas) are in compliance with federal and state pipeline regulations.

CORE RESPONSIBILITIES

Pipeline Safety

- Reviews the operations, maintenance and emergency response of intrastate gas and hazardous liquids pipelines that begin and end in Texas for compliance with State and Federal pipeline safety rules. Pipeline oversight includes intrastate regulated gathering, and all transmission, distribution pipeline systems, including master-metered property locations serving apartments and mobile home parks.
- Requires most intrastate pipeline operators to file a new construction report with the RRC 30-days before construction begins.
- Requires pipeline operators to obtain a T-4 permit from the RRC before an intrastate pipeline begins operations.
- Oversees excavators and pipeline operators compliance with RRC's Underground Pipeline Damage Prevention Rules requiring a free call to 811 before digging to have below ground pipelines located and marked.

Alternative Fuels Safety

- Inspects liquefied petroleum gas (LPG, propane), compressed natural gas (CNG) and liquefied natural gas (LNG) facilities for compliance with state statutes and Commission regulations.
- Provides training & certifications to LPG, propane, CNG & LNG industry employees.

Gas Services

- Works to ensure Texans have a continuous, safe supply of natural gas at the lowest, reasonable price.
- Reviews natural gas distribution company rate requests in areas outside of city limits.
- Reviews appeals on natural gas distribution company rate requests inside city limits, when a city and utility cannot agree on a rate.
- Administers/collects Gas Utility Pipeline Tax.
- Audits all intrastate gas utilities for statutory and regulatory compliance.



PUBLIC DATA & RECORDS

Online queries available:

- New Construction Reports, T-4 Pipeline Permits, GIS Public Map Viewer (approximate pipeline locations) & Texas Pipeline Damage Query (underground pipeline excavation damage reports)
- Alternative Fuels Registration & Certification Search
- Gas Utility Annual Reports, Gas Utility Dockets & Natural Gas Tariff Query System.

Contact Information

24-Hour Emergency Numbers: Toll Free 844-773-0305 or 512-463-6788

Pipeline Safety: 512-463-7058

• safety@rrc.texas.gov • pops@rrc.texas.gov

Alternative Fuels Safety: 512-463-6462

• SafetyNoticeReply@rrc.texas.gov • lplicense@rrc.texas.gov

Alternative Fuels Training: 512-463-2682

• training-exams@rrc.texas.gov

Gas Services: 512-463-7167

Pipeline Damage Prevention: 512-475-0512

• TDRFInfo@rrc.texas.gov

